

**“Wish List”
First Call For Help “211 Escambia” project**

First Call has a focus on continuing to serve callers during a disaster. For that reason, several of the items identified below with an asterisk are particularly important during the crisis times.

Flowers

Since staff addresses callers with significant needs, I have found that a fresh flower each week in a small bud vase really brightens up the spirits. Generally I can purchase these for about \$10 a week, but a regular (or even occasional) source of these flowers would be wonderful.

Coded door locks

Our staff serves 7 days a week. On weekends staff functions alone and would be more comfortable with a locked entry to the stairwells that required a code for entry. A previously used system would be just great.

Three hole punch

Sturdy (holds 10 or more sheets); manual or electric

Frames

Frames for 8 ½ x11 certificates for staff and volunteers (would be great to have something consistent for everyone and large enough to add a border inside)

Flash drives*

Flash drives for each staff member (6) to prepare for times when our server is down or we evacuate due to disaster.

Three mobile folding file carts* that can be pre-packed and ready for transition to a secondary location (disasters, electricity out, etc.). The ones that are collapsible with detachable lids would serve well.

7. Portable white board*

The white board is for use in disasters to transition to the Emergency Operations Center. It should have “legs” and adjustable height so it could be placed anywhere in our call center.

Laptops (new or used)*

For disasters we take 3 wireless laptops to the Emergency Operations Center. One currently is out of service. Best if it uses Windows XP to match the others (so we would welcome a used system).

Volunteer gifts

Our volunteers are typically college students. They enjoy everything from water bottles, key chains, picture frames—the ideas are endless. Any of these items would be a very positive “thank you” for their dedication. Thank you notes are always welcome.

Digital camera or video recorder

We will be focusing our website on brief snapshots of agencies and plan to take pictures or (better still) videos of the agencies at work, giving an overview of their services. A permanent First Call digital camera or video recorder (instead of borrowing one from staff) would be a valuable resource.